



European Commission
TEMPUS



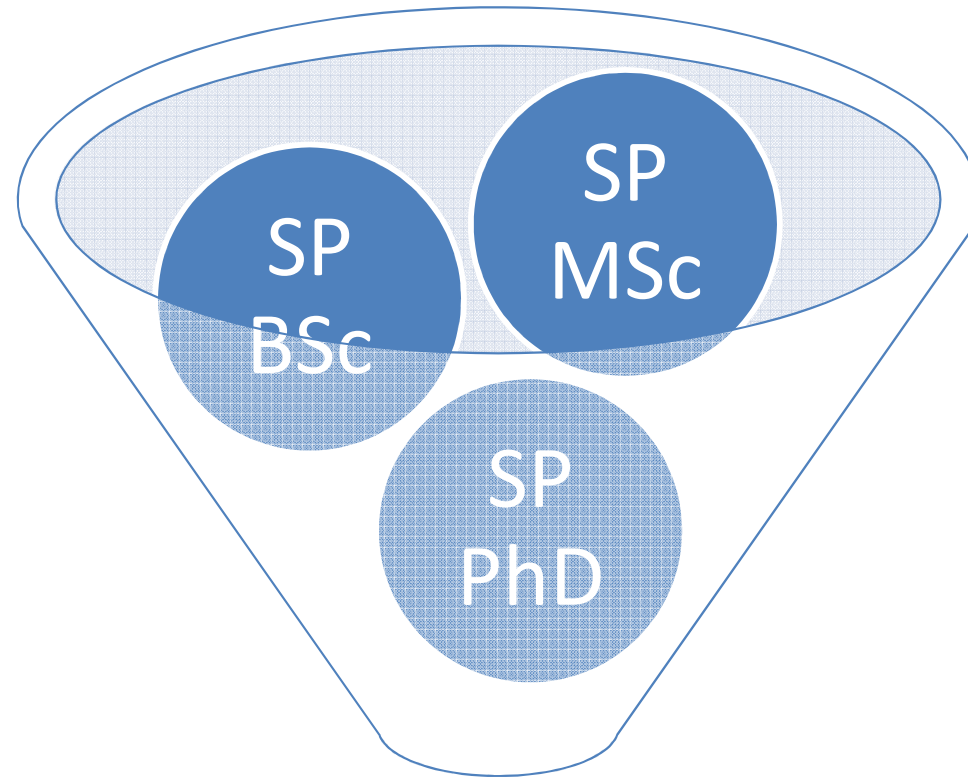
TEMPUS DOQUP Workshop
Implementation of Responsibilities & Facilities and
Software for On-line Documentation for Quality
Assurance of Study Programmes in Partner Countries

Almaty, 4-6 June 2014

KAZAKH NATIONAL TECHNICAL UNIVERSITY AFTER K.I.SATPAEV

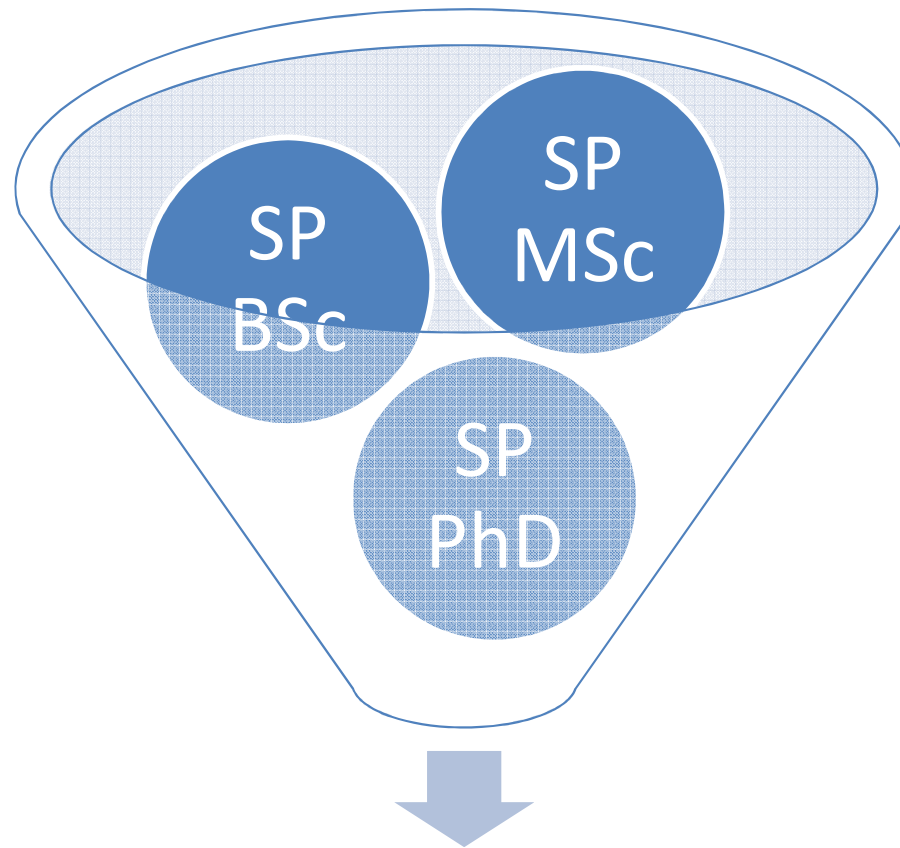
Centralised Documentation for the DOQUP Model

Standards A Needs and Objectives and B Educational Process



Department for Academic Affairs
Registrar Office, Institutes

Decentralised Documentation for the DOQUP Model
Standards C-D-E
Resources-Monitoring&Results-Quality Management System



DAA, HR, RO, Institutes, DIA, IRD

Study Programmes for the DOQUP Template

- **Bachelor Oil and Gas Business**
- **Master Computing and Software**
- **PhD Nanotechnologies and
Nanomaterials**

DOQUP Model in KazNTU: Benefits

- **Facilitates smooth running of the study process both for teachers and learners through harmonising the activities of university departments thanks to straight access, transparency**
- **Helps to avoid replication of the same documents by different structural units – less paperwork**
- **Can influence upon the quality management system in KazNTU towards its improvement**
- **Enables modernisation of a number of existing SPs and their recognition in the international level**

Shortcomings

- **Great volume of hard copy documents should be processed – time-consuming, lack of staff, the necessary documentation is not available upon request**
- **Annual updates on the Template due to change of the teaching staff, students, rules etc.**

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Problems

- Administrators can update the information at any convenient time, however, due to some technical failure the introduced data is not accepted by the system (e.g. BSc in Oil&Gas)

The Russian version due to minor and major inaccuracies in translation at times hinder the overall understanding of what should be added (study programmes, loading, etc)

QMS documents on KazNTU portal are in Russian, foreign (except CIS) students/staff will never know what this or that rule is about, or will they really have to know?